



**23 OCTOBER 2019**

**GINA A. GONZALES**  
 Head, Operation  
**DBP DATA CENTER, INC. (DCI)**  
 4/F DBP Building, Sen. Gil J. Puyat Avenue  
 corner Makati Avenue  
 Makati City 1200

**ACKNOWLEDGEMENT RECEIPT**

LETTER **23 OCTOBER 2019**  
 DATE:

RE: **SUBMISSION OF DCI'S FIRST QUARTERLY MONITORING FORM  
 (PES FORM 4) FOR THE YEAR 2019**

The said document was officially received by the Governance Commission on 23 October 2019 and has been forwarded to the responsible GCG Officer for appropriate action.


To follow-up for further action on the document, you may contact us through telephone numbers (02) 328-2030 or (02) 318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0939-23-10-2019-017404.**

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Received by:

  
 \_\_\_\_\_  
 Signature over Printed Name

  
 \_\_\_\_\_  
 Date and Time



**ACKNOWLEDGEMENT RECEIPT**

October 23, 2019

To: **Governance Commission for Government-Owned  
or Controlled Corporation**  
3rd floor, Citibank Tower  
Paseo de Roxas, Makati City

Please acknowledge receipt from DBP Data Center, Inc. (DCI) the **FIRST QUARTERLY MONITORING FORM (PES FORM 4) for the year 2019.**

Thank you.

Received by:

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Signature over printed name



**PERFORMANCE SCORECARD  
DBP DATA CENTER, INC.  
2019**

		Component						
		Formula	Weight	Rating System	Annual Target	FIRST QUARTER 2019		
					2019	TARGET	Actual	
<b>STAKEHOLDERS AND SOCIAL IMPACT</b>	<b>SO 1</b>	<b>To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations</b>						
	SM 1	Number of new projects	Absolute number of signed Memorandum of Agreement (MOA) or Notice of Award (NOA)	20%	Actual/Target x Weight	9 signed MOA / NOA	2 signed MOA / NOA	2 signed MOA (Bureau of Treasury Data Center Managed Services for Ayuntamiento/Department of Energy)
	SM 2	Percentage of Satisfied Customer	Number of respondents with Satisfactory Rating / Total number of respondents	10%	(Actual/Target) x Weight 0% = If less than 80%	90%		survey will be done after Dec. 31, 2019
<b>FINANCIAL</b>	<b>SO 2</b>	<b>To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders</b>						
	SM 3	Value of services	Absolute Year-End Amount of Gross Revenue	20%	(Actual/Target) x Weight Below P106.47 Million = 0%	P147.63 Million	P36.91 Million	P40.32 Million
	SM 4	Net Income After Tax (NIAT)	Absolute Year-End Amount of NIAT	10%	(Actual/Target) x Weight 0% = If less than P1.22 Million	P3.64 Million	P0.91 Million	P0.45 Million

PERFORMANCE SCORECARD  
DBP DATA CENTER, INC.  
2019

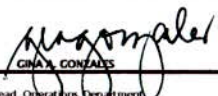
		Component							
		Formula	Weight	Rating System	Annual Target	FIRST QUARTER 2019			
					2019	TARGET	Actual		
INTERNAL PROCESS	<b>SO 3</b>	<b>To Adapt ISO Requirements and Certifications</b>							
	SM 5	ISO Certification 9001:2015 Aligned QMS Established	Actual accomplishment	10%	All or Nothing	Attain ISO 9001-2015 Certification	Readiness preparation for certification (25%)	Ongoing readiness preparation for certification (30%)	
	<b>SO 4</b>	<b>Efficient Delivery of Services</b>							
	SM 6	Percentage of Deliverables Completed	Number of Accomplished Milestone per Contract/Total Deliverables	10%	(Actual/Target) x Weight	100% of project deliverables completed within the set timelines	DOE = 15%	DOE = 15%	
	<b>SO 5</b>	<b>Continuous Research &amp; Development thru Delivery of New Solutions and Applications</b>							
	SM 7	No. of Solutions Implemented	Number of Solutions Approved by the Board with Signed Contract	10%	All or Nothing	2 Fixed Asset Management System (FAMS) / Travel Assignment Order System (TAOS)		FAMS / TAOS being used in-house	

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DBP DATA CENTER, INC.  
2019

		Component						
		Formula	Weight	Rating System	Annual Target	FIRST QUARTER 2019		
					2019	TARGET	Actual	
LEARNING AND GROWTH	SO 6	Empowered Professional Workforce						
	SM 8	Percentage of Employees Meeting Required Competencies	Actual accomplishment	10%	All or Nothing	Board-approved Competency Model and Establish the Competency Baseline of Employees	Competency Model (25%)	On-going drafting Competency Model (5%)
	<b>Total Weight</b>			<b>100%</b>				

\*\*\*\* 36% of BTr1 project milestones done in last quarter of 2017

Certified by:

  
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 Head, Operations Department

Date