



09 July 2021

MR. LUIS C. BONGUYAN

Chairperson

ATTY. EMMANUEL P. GALICIA, JR.

President and CEO (PCEO)

DBP DATA CENTER, INC. (DCI)

15/F Pacific Star Bldg., Sen. Gil J. Puyat Avenue,
cor. Makati Avenue, Makati City

RE : TRANSMITTAL OF 2021 PERFORMANCE SCORECARD

Dear Chairperson Bonguyan and PCEO Galicia,

This is to formally transmit the 2021 Charter Statement and Strategy Map (**Annex A**) and 2021 Performance Scorecard (**Annex B**) of DCI.

The DCI proposed Charter Statement, Strategy Map and Performance Scorecard submitted through its email dated 01 December 2020¹ were **MODIFIED** based on the discussions made during the technical panel meeting (TPM) held on 07 January 2021 and evaluation of revised documents submitted through its letter dated 28 February 2021² and e-mail communications on 02 March 2021 and 24 May 2021.

We take this opportunity to **REMIND** DCI that Item 5 of GCG Memorandum Circular (M.C.) No. 2017-02³ mandates GOCCs to submit Quarterly Monitoring Reports and upload the same in the GOCC's website within thirty (30) calendar days from the close of each quarter.

Finally, under GCG M.C. No. 2017-02, GOCCs can no longer renegotiate the targets set in their Performance Scorecards for the current year. Thus, any request for modification in the 2021 Performance Scorecard will instead be considered during the validation of the reported annual accomplishments.

FOR DCI'S COMPLIANCE AND INFORMATION.

Very truly yours,

¹ Officially received by the Governance Commission on 01 December 2020.

² Officially received by the Governance Commission dated 01 March 2021.

³ INTERIM PES FOR THE GOCC SECTOR, dated 30 June 2017.



VISION: To be a world class Information & Communication Technology partner of the Government by 2022.

MISSION:
To be a catalyst of Government automated processes in bringing efficient public services through information technology.

- CORE VALUES :**
- SERVICE
 - TEAMWORK
 - EXCELLENCE
 - PROFESSIONALISM



DBP DATA CENTER INC. (DCI)

Component					Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2018	2019	2020	2021	
STAKEHOLDERS	SO 1	To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations							
	SM 1	Number of New Projects	Absolute Number of Signed Memoranda of Agreement (MOA) or Notice of Award (NOA)	20%	(Actual/Target) x Weight	Six (6) Signed MOAs	Cannot be validated	Nine (9) Signed MOA/NOA	Nine (9) Signed MOA/NOA
	SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least Satisfactory Rating / Total Number of Respondents	10%	(Actual / Target) x Weight If Below 80% = 0%	Cannot be validated	0%	90%	90%
		Sub-total		30%					
FINANCIAL	SO 2	To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders							
	SM 3	Value of Services	Absolute Amount of Gross Revenue as of end of the year	20%	(Actual / Target) x Weight If less than ₱106.47 Million = 0%	₱125.02 Million	₱247.19 Million	₱368.78 Million	₱329.27 Million
	SM 4	Net Income After Tax (NIAT)	Total Revenues – Total Expenses	10%	(Actual / Target) x Weight if Less Than ₱1.22 Million = 0	₱2.83 Million	₱6.13 Million	₱16.70 Million	₱9.25 Million
		Sub-total		30%					

Component					Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2018	2019	2020	2021	
INTERNAL PROCESS	SO 3	To Adopt ISO Requirements and Certification							
	SM 5	Attain ISO 9001:2015 Certification	Actual Accomplishment	10%	All or Nothing	No ISO 9001:2015 Certification	ISO 9001:2015 Certification not obtained	Attain ISO 9001:2015 Certification	Attain ISO 9001:2015 Certification
	SO 4	Efficient Delivery of Services							
	SM 6	Percentage of Deliverables Completed	Number of Accomplished Milestone based on the timeline provided in the Contract / Total Deliverables	10%	All or Nothing	Cannot be validated	Cannot be validated	100% of Project Deliverables Completed within their Set Timeline	100% of Project Deliverables Completed within their Set Timeline ¹
	SO 5	Continuous Research & Development thru Delivery of New Solutions and Applications							
	SM 7	Number of Solutions Implemented	Number of Solutions Approved by the Board with Signed MOA	10%	All or Nothing	Cannot be validated	Cannot be validated	Fixed Asset Management System (FAMS) and the Travel Assignment Order Application System (TAOS) with at least 1 signed MOA	Fixed Asset Management System (FAMS) and the Travel Assignment Order Application System (TAOS) with at least 1 signed MOA
		Sub-total			30%				
LEARNING & GROWTH	SO 6	Empowered Professional Workforce							
	SM 8	Develop Competency Framework of the Organization	Actual Accomplishment	10%	All or Nothing	No Board-Approved Competency Model	No Board-Approved Competency Model	Board-Approved Competency Model and Establish the Competency Baseline of Employees	Board-Approved Competency Model and Establish the Competency Baseline of Employees
		Sub-total			10%				
		TOTAL			100%				

¹ Target refers only to projects with set deliverables for 2021. Milestone/deliverable and timeline will be based on the contract.