



CERTIFICATION OF COMPLIANCE


Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **NILO S. CRUZ**, Filipino, of legal age, Officer-In-Charge of the **DBP Data Center, Inc.**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **DBP Data Center, Inc.**, has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered (**not applicable**)
 - c. Step-by-step procedure in availing of the services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees (**not applicable**)
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of DBP Data Center, Inc., that deliver frontline services (**not applicable**).
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of the Admin & Finance service office.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on January 11, 2013 and underwent review and revision on (indicate date), if applicable, as required under Section 4, Rule IV of the IRR: *The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.*
7. The Citizen's Charter already shows the improvement (minimum of three) that resulted from the process review of frontline service delivery, specifically: *(indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.).*

This certification is being issued to attest the truth and accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, we have hereunto affixed our signatures this 15th day of March 2016 at Makati City, Philippines.



NILO S. CRUZ
President and CEO
DBP Data Center, Inc.

MAR 17 2016

SUBSCRIBED AND SWORN to before me this _____ day of _____, 2016 in the City of Makati, Philippines, with affiant exhibiting to me his passport no. EC0636393 issued on March 22, 2014 at DFA NCR South, Manila.

Doc. No. 301 ;
Page No. 62 ;
Book No. 190 ;
Series of 2016.



ATTY. VIRGILIO R. BATALLA
NOTARY PUBLIC FOR MAKATI CITY
APPOINTMENT NO. M32
UNTIL DECEMBER 31, 2016
ROLL OF ATTY. NO. 48348
MCLE COMPLIANCE NO. IV-0016333/4-10-2013
IBP O.R No. 706762-LIFETIME MEMBER JAN, 29, 2007
PTR No. 532-35-00-1 IN 01, 2016 MAKATI CITY
EXECUTIVE BLDG. CENTER
MAKATI AVE., COR., JUPITER